



VoiceGear Skype Gateways vs. 3CX Gateway for SKYPE

The 3CX Gateway for SKYPE is a re distribution of the SIPtoSIS gateway of mhspot (www.mhspot.com)

We downloaded and tried the 3CX Gateway for Skype distribution on Windows Server 2003.

Comments:

1. The gateway requires “N” instances of itself to be **running** in order to host multiple calls. Requiring a Command Prompt window be left open on the 3CX machine for each gateway instance.
2. There does not seem to be an easy way to perform call distribution for incoming calls meaning that a second call to an already busy account will not fall over to the next free one, which is important for Click-to-Call.
3. Outbound calls to Skype users must be performed via the 3CX VoIP Phone.

Here is some technical information as to why VoiceGear gateways should be the gateway of choice for 3CX users:

- Full support for inbound and outbound Skype calling
- Available analog FXO/ FXS and PRI support
- Echo cancellation software and hardware
- Dynamic call routing and filtering for incoming and outgoing calls
- Easy to use web interface that supports unlimited number of users
- Phone user authentication
- Integrated Address Book. Automatically add incoming callers
- Register and manage multiple Skype accounts within VoiceGear, opposed to installing multiple Skype Gateways to the 3CX machine
- Ability to run more Skype accounts than lines, enabling users to register personal Skype accounts with the gateway and receive calls directly on the office phone
- Automatic Call Logging and Reporting
- Alerting system. Notify system administrators when Skype accounts registered with the gateway are running low on Skype credit. Preventing line downtime.
- Controlled File Transfer via Skype
- Extensive web-based API allowing for tight integration with business processes/applications
- Support for Skype presence, Skype chat and Skype SMS services via API

Since the initial launch of the VoiceGear platform in September 2008, they have issued over 10 regular updates to their gateways that brought countless new features and improvements. Going forward, they believe the roadmap and the upcoming vastly expanded API will make sure that VoiceGear continues being the most feature rich Skype gateway available.