

Features: Free edition vs Commercial editions

	Free Edition	Small Business Edition	Professional Edition	Enterprise Edition
Extensions & Calls				
Number of Extensions	Unlimited	Unlimited	Unlimited	Unlimited
Number of Simultaneous Calls	Up to 8	Up to 8	Up to 16	Up to 32
Price	NA	\$495	\$995	\$1,495

	Free Edition	Commercial Editions
General Phone System Features		
Personal Call History	*	*
Call Logging	*	*
Call Reporting	*	*
Blind Call Transfer	*	*
Attended Call Transfer	*	*
Call Forward on Busy	*	*
Call Forward on No Answer	*	*
Call Parking		*
Call Routing (DID)	*	*
Caller ID	*	*
Conference Calling*	*	*
Auto Attendant / Digital Receptionist	*	*
Voice Mail	*	*
Music on Hold	*	*
Ring Groups	*	*
Hunt Groups	*	*
MWI - Message Waiting Indicator		*
Call Queueing		*
BLF Status Updates		*
Management Features		
Web-based management console	*	*
Real time web-based system status	*	*
Integrated web server, no web server required	*	*
Phone provisioning		*
Unified Communications & Mobility Features		
Public SIP ID for extensions	*	*
Supports Exchange 2007 UM		*
Branch Office Integration	*	*
Sends voice mail via email	*	*
Fax		*

3CX bridge: connect branch offices		*
Call recording		*
Remote configuration of extension options		*

3CX VOIP Client

Compact Windows system tray applet	*	*
Included mini VPN – firewall friendly	*	*
Shows status of other extensions		*
Shows incoming calls	*	*
Shows caller ID	*	*
Shows personal call history	*	*
Ability to place calls	*	*
Ability to divert calls to voice mail	*	*
Ability to transfer calls	*	*
TAPI driver for integration with Outlook	*	*
Shows callers in queue	*	*

Devices

Supports SIP hardware phones	*	*
Supports SIP software phones	*	*
Supports popular SIP VOIP Gateways	*	*
Supports popular SIP VOIP Providers	*	*
SIP Trunking support	*	*

Scalability

Integrated enterprise database (PostgreSQL)	*	*
Ability to run on a Virtual Machine	*	*
Restore and backup to compressed XML file	*	*
High performance web server (Apache)	*	*
Supports Windows clustering	*	*

Codecs

G729		*
G711 (a law and u law)	*	*
GSM	*	*
Speex	*	*
Ibfc	*	*

* This feature is provided through the SIP phone - the phone has to support conferencing.