

	FREE Edition	Small Business Edition	Professional Edition	Enterprise Edition
Extensions & Lines				
Number of Extensions	Unlimited	25	Unlimited	Unlimited
Number of Simultaneous Calls	Up to 8	Up to 16	Up to 32	Unlimited
General Phone System Features				
Personal Call History	●	●	●	●
Call Logging	●	●	●	●
Call Reporting	●	●	●	●
Blind Call Transfer	●	●	●	●
Attended Call Transfer	●	●	●	●
Call Forward on Busy	●	●	●	●
Call Forward on No Answer	●	●	●	●
Call Routing (DID)	●	●	●	●
Caller ID	●	●	●	●
Conference Calling*	●	●	●	●
Auto Attendant / Digital Receptionist*	●	●	●	●
Voice Mail	●	●	●	●
Music on Hold	●	●	●	●
Hunt Groups	●	●	●	●
Public SIP ID for extensions	●	●	●	●
MWI - Message Waiting Indicator		●	●	●
Ring Groups		●	●	●
Supports Exchange 2007 UM				●
Call Queueing				●
Branch Office Integration (Q3)				●
Sends voice mail via email	●	●	●	●

* This feature is provided through the SIP phone - the phone has to support conferencing.

Management Console				
Web-based management console	•	•	•	•
Real time web-based system status	•	•	•	•
Integrated web server, no web server required	•	•	•	•
Windows Call Assistant				
Compact Windows system tray applet	•	•	•	•
Shows status of other extensions	•	•	•	•
Shows incoming calls	•	•	•	•
Shows caller ID	•	•	•	•
Shows personal call history	•	•	•	•
Ability to place calls		•	•	•
Ability to divert calls to voice mail		•	•	•
Ability to transfer calls		•	•	•
TAPI driver for integration with CRM (Q3)				•
Shows callers in queue				•
Devices				
Supports SIP hardware phones	•	•	•	•
Supports SIP software phones	•	•	•	•
Supports popular SIP VOIP Gateways	•	•	•	•
Supports popular SIP VOIP Providers	•	•	•	•
Scalability				
Integrated enterprise database (PostgreSQL)	•	•	•	•
Ability to run on a Virtual Machine	•	•	•	•
Restore and backup to compressed XML file	•	•	•	•
High performance web server (Apache)	•	•	•	•
Supports Windows clustering				•

Codecs				
G711 (a law and u law)	•	•	•	•
GSM	•	•	•	•
Speex	•	•	•	•
Ibfc	•	•	•	•
Price	Free	\$ 350	\$ 895	\$1250
Upgrade insurance / Maintenance - 1 year	N/A	\$ 125	\$ 175	\$250
Email Support - 1 year	N/A	\$ 150	\$ 150	\$200
Phone Support	N/A	Call Partner	Call Partner	Call Partner